PROCEEDING



THE INTERNATIONAL CONFERENCE ON & SOCIAL SCIENCE & HUMANITIES 2018

Contribution of Social Science and Humanities in National Development



19.04.2018

Sub Themes

- Philosophy
- Psychology
- Management
- Communication
- Sociology
- Leadership
- Government & Public Services

VENUE

FM Convention Hall

Organized by;

Department of Human Resource Development, Faculty of Management, UTM

in collaboration with;

Universitas Negeri Makassar (UNM), Indonesia

WEBSITE • http://www.management.utm.my/psssk/2018

First Edition 2018 @ Faculty of Management 2018

All copyrights are preserved. No part of this publication may be reproduced or exchanged in any form by any means, whether electronically and/or mechanically including photocopy, recording or any means of storage of information and retrieval system, without the written consent of Dean, Faculty of Management, Universiti Teknologi Malaysia 81300 Johor Bahru, Johor Darul Takzim, Malaysia.

Perpustakaan Negara Malaysia

Cataloguing-in-Publication Data

PROCEEDING OF THE INTERNATIONAL CONFERENCE ON SOCIAL SCIENCES AND HUMANITIES 2018 / Faculty of Management

ISBN 978-967-15950-0-8

Published by; Faculti of Management, Universiti Teknologi Malaysia, 81300 Johor Bahru, Johor MALAYSIA

Printed in Malaysia by; Jasamax Enterprise 55, Jalan Kebudayaan 2, Taman Universiti, 81300 Skudai Johor MALAYSIA

Content

Content	3
Foreword	7
List of Editors	8
Meta-Analysis on Adoption of Communication Technology Innovation	
Hashim Fauzy Yaacob	9
Sejarah Awal Pentadbiran Sekolah Agama Johor	
Fadilah Zaini, Kamaruzaman Yusoff	25
The Linkage between Workplace Spirituality and Organizational Citizenship Behaviour: A Review Paper	
Jen Ling Gan, Halimah M. Yusof	33
Instruments used in exploring the Experience of Parents of Children with Hearing Losses	
Siti Rokiah Siwok, Faizah Abdul Ghani, Abdul Hafidz Omar	42
Tahap iklim keselamatan dan prestasi keselamatan dalam sektor pembuatan di Malaysia	
Nurul Hidayu Mat Jusoh, Siti Aisyah Panatik	55
Heart Rate Variability (HRV): Satu Pendekatan Dalam Menilai Disiplin Individu	
Shahidah Binti Hamzah, Ku Hasnan Bin Haji Ku Halim, Siti Sarawati Binti Haji Johar	63
Understanding Motivation from Islamic Perspective, Theoretical Implications and Research Gaps	
Mohammad Shakir Bin Ramli	76
Malaysia Automotive Industry: Progressing Toward Energy Efficient Vehicle Era	
Muhamad Syakir Shukor, Zuraidah Sulaiman, Thoo Ai Chin, Adaviah Mas'od	107
Public Land rent as a major source of government revenue in Abuja Metropolis for executior Government projects	ı of
Alhassan Abdullahi Ahmed, Zainab Toyin Jagun	117
Isu Dan Cabaran Psikologi Sosial: Kecenderungan Tingkah Laku Devian Dalam Jenayah	
Siti Sarawati Hj. Johar, Ku Hasnan Hj. Ku Halim, Shahidah Hamzah	127
Dinamisme Bina Negara Bangsa; Satu Penelitian Ringkas Terhadap Pertubuhan Kebangsaa Melayu Bersatu (UMNO) Antara Primodial, Tuntutan Kontruktif Vs Destruktif	n
Ku Hasnan Bin Haji Ku Halim, Siti Sarawati Binti Haji Johar, Shahidah Binti Hamzah	136
The Effect of Training on Job Performance: A Review Paper	
Sri Dhurgah Devi Venu Goball, Mohamed Ayyub Hassan, Shashveena Thevi Venu Goball, Umar Haiyat Abdul Kohar, Shah Rollah Abdul Wahab	147
The Effect of Training on Job Satisfaction: A Review Paper	
Sri Dhurgah Devi Venu Goball, Mohamed Ayyub Hassan, Shashveena Thevi Venu Goball, Rogis Baker, Wan Mohd Azam Wan Mohd Yunus, Irmawati Norazman	154
The Relationship between Job Satisfaction and Job Performance: A Review Paper	

Sri Dhurgah Devi Venu Goball, Mohamed Ayyub Hassan, Shashveena Thevi Venu Goball, Nur Na Abu Mansor, Beni Widarman Yus Kelana, Nurul Farhana Mohd Noordin	ha 160
Poetry and English as Second Language Learners' Attitude	
Shaukat Ali Abdullah Mohd Nawi Azizah Rajab	166
The Level Of Learning Transfer Factors And Transfer Intention	
Irmawati Binti Norazman; Nur Izzati Binti Shamsuddin	175
Kecerdasan Emosi (EQ) dalam Kalangan Penghidap HIV Di Sebuah Rumah Perlindungan	
Noor Hasfieza Husin, Mohd Nasir Masroom	191
The Literature Study About Islamic Work Ethics And Organizational Commitment For Educator And Educational Personnel In Indonesia And Malaysia	
Muammar Rosyadi Manulang, Mohd Koharuddin Bin Mohd Balwi, Satriadi	202
Integrating Crisis Management Into The Strategic Planning Processes With Moderating Effe Of Geopolitical Environment In Palestine	ct
Mohammed W. Almudallal, Ebi Shahrin Bin Suleiman	215
Penyesuaian Diri dalam Kalangan Pelajar Antarabangsa di Universiti Teknologi Malaysia	
Azizah Rajab, Hamidah Abdul Rahman, Roziana Shaari, Faizah Mohamad Nor, Nursyazwin Mans Noorazwin Abdul Jalil	or, 226
Tahap Kejutan Budaya Pelajar Antarabangsa di Institut Pengajian Tinggi Awam	
Azizah Rajab, Hamidah Abdul Rahman, Roziana Shaari, Faizah Mohamad Nor, Nursyazwin Mans Noorazwin Abdul Jalil	or, 236
Hubungan di antara Tingkahlaku Asertif dengan Kealiti Kehidupan Bekerja: Suatu Analisis Pusaz Pungutan Zakat Wilayah Persekutuan	di
Muhammed Fauzi bin Othman, Abdul Ghafur bin Mohd Kurdi, Mohd Azhar Abd Hamid	247
Perbezaan Keinginan Berhenti Kerja Berdasarkan Faktor Demografi Kakitangan Kesihatan Negeri Sabah	
Mohammad Saipol Mohd Sukor, Siti Aisyah Panatik	261
Turnover Intention among Engineers: A Review	
Mikkay Wong Ei Leen, Rabeatul Husna Abdull Rahman, Halimah Mohd Yusof	270
Sejarah Pentadbiran Pendidikan Tinggi Negeri Johor	
Fadilah Zaini, Kamaruzaman Yusoff	282
A review study on Generation Y Workforce in Malaysia	
Khairunnisa Abdul Aziz, Rabeatul Husna Abdull Rahman, Halimah Mohd Yusof	293
Kajian Kualitatif Kepuasan Rakyat Malaysia Berdasarkan Program Transformasi Negara (GTP)	
Mohd Azhar Abd Hamid, Zuhaimy Ismail, Kassim Thukiman, Ismail Mohamad, Mazilah Abdullah, Fadilah Ismail	312
Hotel Employees' Communication Satisfaction And Turnover Intention	
Mastura Md Ali, Rabeatul Husna Binti Abdull Rahman, Ainul Syakira Mahidi@Mohyedin, Azra Ay Abdul Rahman	vue 329
'Stay-at-home Dads': Faktor Ekonomi satu Pilihan?	
Shahida Mansor, Mohd Azhar Abd Hamid, Mohd Fauzi Othman	344

Kesejahteraan Pekerja: Tinjauan terhadap Isu dan Cabaran	
Mohd Hakimi Md Baharudin, Umar Haiyat Abdul Kohar , Wan Mohd Azam Wan Mohd Yunus	352
Quality of Information Disclosure: A Literature Review	
Ag Kaifah Riyard bin Kiflee, Mohd Noor Azli Ali Khan	362
Human Resource Development Strategy Through Education And Training	
Henni Zainal, Muhammad Guntur, Muhammad Rakib, Syurwana Farwita	376
Analysis Of Factors Influencing Student Learning Achievement	
La Ode Amijaya Kamaluddin, Haerul, Haedar Akib, Rudi Salam	381
The Role Of Leadership Camat In Making The Employee Cycle (Study At Bajeng District Of Of Gowa Regency)	ffice
Hildasari, Rifdan, Risma Niswaty, Muhammad Darwis	386
Community Participation In Waste Management In Tamalate Sub-District On Makassar Cit	y
Nur Fadilah Guntur, Rifdan, Aslinda	391
Implementation Of Policy Of Children In Makassar City	
Rizki Amelia Salam, Rifdan, Aslinda	397
Effect Of Supervision On Employee Discipline In Office Of Employment Of Makassar City	
Husniah Rachman, Husain Syam, Haedar Akib	402
Implementation Of Expired Policy Policy Agreement Agreement Between Office Care Exerci Of Industrial City Makassar	ise
Sudiarti Dewi, Haedar Akib, M Said Saggaf	408
The Quality Analysis Of Academic Services	
M. Said Saggaf, Haedar Akib, Rudi Salam, Aris Baharuddin, Maya Kasmita	415
The Effect Of Cooperation On Quality Work At Family Planning Office And Family Welfare Office In Wajo Regency	е
Asmanurhidayani, M. Said Saggaf, Rudi Salam	419
Partnerships In Scheme Management Of Weather And Climate Objectives In Indonesia	
A. Fachri Radjab, Haedar Akib, Jasruddin, Rifdan	423
The Relationship between Personality Traits and Stress Coping Strategy among Primary Sch Teachers	ıool
Fong Jin Fun, Salwa Abdul Patah, Rabeatul Husna Abdull Rahman	427
Pembelajaran Informal dan Pembangunan Diri Orang Dewasa: Suatu Perbincangan Awal	
Mohd Azhar Abd Hamid, Normala Abu Hassan, Muhammed Fauzi Othman, Hafizah Mohamad	
Kassim Thukiman, Mohd Koharuddin Balwi, Mohd Nasir Markom	437
Pemahaman Konseptual ke atas Personaliti dan Adaptasi Budaya	
Nazirah Binti Abdul Rohman, Rozeyta Binti Omar	446
Determination of Owner's Characteristics as Success Factors for Social Commerce in Developing Country	
Nor Asiah Yaakub, Khalil Md Nor, Ahmad Jusoh	458
Actor Interaction Patterns In Management Of Public Assets In Limboto Lake	

Trisusanti Lamangida, Haedar Akib, Jasruddin	470
Leadership Of Visioners Based On Local Wisdom	
Joice Elsye Luntungan	474
The Effect Of Organizational Culture, Education, And Compensation To Performance Of C Servant Employees In Secretariat Dprd Bantaeng District	ivil
Maryadi	479
Quality Of Service Manufacturing Of Trade License Line In Office Of Investment Investmen And Licensed Agency (Bpmpt) Regency Of Bulukumba	nt
Dahyar Daraba, Rifka Mutahharah Ramli, Herlina Sakawati, Rudi Salam	485
Implementation Of Supervision On Office Of Community Empowerment And Makassar Cit Village	t y
Syamsiar, M. Said Saggaf, Rudi Salam, Suci Ramadani Ihsan	491
Influence Of The Leadership Properties On Employee Performance At Tallo Supply Office I Makassar City	ĺn
Lukman Arifin, Rifdan, Anshari, Khatijah Khamzah S, Muh. Aras	495
The Effect Of Organization Culture On Employee Performance At The Office Of Education Quality Institutions (Lpmp) Province South Sulawesi In Makassar City	al
Irfan, Andi Masruri Isharuddin, Sulastry, Rifdan, Nawir Rahman	501
Publishing Legal Administration At The Office Of The Police (Polres) In Pinrang District (S on the Defense of Driver's License (SIM) C)	tudy
Jusnia, Rifdan, Aslinda	508
Tourism Development Strategy In Polewali Mandar Regency	
Muhammad Hardin, Rifdan, M. Said Saggaf	515
An Evaluative study on Prose Textbook (EFL Curriculum and Need Analysis)	
Markus Deli Girik Allo	519
Public Service Ethics Based On Local Values Sipakatau, Sipakainge 'And Sikalebbi	
Nurul Aliah, Haedar Akib, Gufran Darma Dirawan	525
Implementation Program Of Poor Rice Copyright	
Nawir Rahman, Riska Maulana, Muhammad Nuryamin, Thamrin Husain	529
Compliance Analysis And Insulin Therapy Therapy Therapy In Considering Blood Glucose Contents On Patients Diabetes Melitus In General Hospital Tourism Universitas Indonesia I Makassar 2017	
Harniati, Nursyahfitri	535
Experimental And Relational Values Of Political Governor Participants In The South Sulaw Province In The Period 2018-2023	vesi
Andi Sahtiani Jahrir, Muhammad Tahir	540

Foreword

Assalamualaikum, salam sejahtera, selamat datang and welcome to The International Conference on Social Sciences and Humanities 2018. Thanks to God who has given us His grace and His permission to our meeting this time.

The International Conference on Social Sciences and Humanities 2018 (PSSSK 2018) is the first ever conference organized by the Department of Human Resource Development (JPSM) Faculty of Management. This conference is a first step in pioneering the relationship between JPSM, Faculty of Management and the State University of Makassar (UNM), Indonesia, in academic, research, culture and social. The main purpose of PSSSK 2018 is to provide an opportunity for postgraduate students from both universities to present their research results throughout their studies at their respective universities.

Additionally, all academics from both universities are most welcome to present their paperwork or research findings. PSSSK 2018 also targets academic members and scholars to submit papers or research findings as an insertion paper to be published in the proceedings of the conference. In other word, PSSSK 2018 is one of the ideal platforms for students and academics from both universities to share their views and experiences in areas related to Social Sciences and Humanities.

To more be specific, the conference has 3 objectives. First, to provide opportunities for UTM and UNM postgraduate students to present their research findings. Second, to provide academic discussion platforms to speakers and participants on issues related to Social Sciences and Humanities; and third, to establish a scholarly relationship among lecturers, students, guesses, authors, researchers from various universities who participate in the conference.

For information, a total of 59 papers have been successfully compiled in this conference proceeding. Of these, 43 papers have been presented, while 16 papers were inserted. These papers encompassed with the themes i.e. philosophy, psychology, human resource development, history, management, communication, sociology, politics, leadership, statehood, service and public administration.

On this occasion, we would like to appreciate and thank to the audiences, article's authors and presenters. May you continue on producing quality articles in the future as a contribution to the community and the country. Without forgetting, we would like to express thanks to the committee members who has very high commitment in making this conference successful. Only Allah can repay you all, and be some lasting contributions *amal jariah*, *Insha Allah*. We also apologize if there are any shortcomings and weaknesses during the conference. All feedbacks are most welcome.

Thank you again and wassalamualaikum.

List of Editors

Dr Mohd Nasir bin Masroom Dr Wan Mohd Azam bin Wan Mohd Yunus Dr Zulkifli bin Khair

Disclaimer:

All written content including and not limited to any views and opinions expressed in this article are those of the original authors and do not necessarily reflect the position or views of any of the editors.

The Effect Of Cooperation On Quality Work At Family Planning Office And Family Welfare Office In Wajo Regency

Asmanurhidayani¹, M. Said Saggaf¹, Rudi Salam²

¹STIA Puangrimaggaltung, Sengkang, Indonesia ²Universitas Negeri Makassar, Indonesia Email: pelangiasma@gmail.com

Abstract: The purpose of this study to determine the effect of cooperation on quality work. The location of the research was conducted at the office of Family Planning and Family Welfare Family of Wajo Regency. The study used a sample of 45 respondents. Data collection techniques were conducted using questionnaires, observations and documentation. The analytical technique used a simple linear regression analysis using SPSS. The results showed that Employee cooperation is in the category of Good. While the quality of employee work is good category. cooperation is positively and significantly related to the quality of work, and the relationship includes a strong relationship.

Keywords: quality of work, cooperation

1.0 Introduction

An institution in carrying out its activities, One important thing is that the success of various activities within the Agency in achieving the goals not only depends on the technological advantages, funds facilities or infrastructure owned, but also depends on aspects of human resources. Human resources factor is an element that must be considered by the Agency especially when the competition climate faced will be very different. This forces every agency to be able to work more efficiently, effectively and productively. High level of competition will spur each agency to be able to maintain its survival by paying attention to aspects of human resources (Anderson, 1997). So humans can be seen as a decisive factor because in the hands of human beings will be realized in an effort to realize the purpose of the Agency (Nussbaum and Sen, 1993; Archer, 2000; Niño, Kissil and Davey, 2016).

Human resources become hope by each agency in order to give positive contribution to all activities in reaching its purpose, every employee expected to have good cooperation so that later will improve high work Quality (Pike, 2017; Wibisono, 2017; Banfield, Kay and Royles, 2018). Cooperation is very important to be noticed by the management if they want every employee can make a positive contribution to the achievement of the objectives of the Agency. Due to Cooperation, an employee has a high spirit in carrying out the tasks assigned to him.

Without Cooperation, an Employee can not fulfill its duties according to standard or even exceed the standard because what is the motive in work is not fulfilled. Even if an employee has good operational capability if he / she does not have Cooperation in work, the end result of his work will not be satisfactory. In connection with the above, then Cooperation is a very important problem in a company, because it can increase employee productivity. So the ability of management in providing motivation will largely determine the success or failure in the achievement of corporate goals.

2.0 Research Method

The type of research used is Survey Research that is research that intends to exploration of existing data in the field to answer the problems that have been formulated. This research was conducted in Wajo District Family Planning and Family Welfare Office is located at Jalan Beringin Sengkang Wajo Regency which is engaged in controlling the birth rate of Man determining the increase of people's prosperity. Object Research is Civil Servants (PNS) and Non-Permanent Employee (PTT). The respondents were 45 respondents. Data collection techniques used are as follows: 1) questionnaire, 2) observation, 3) documentation. Data analysis techniques use simple linear regression using SPSS Version 16.

3.0 Result And Discussion

Determining the cause and effect relationship between the variables of cooperation with the quality of work of employees At the Family Planning and Family Welfare Agencies in Wajo District then again researchers process data that has been obtained by using assistance SPSS program (Statistical Product and Service Solution) versi 16.0.

Model	R	R R Squara v		Std. Error of the Estimate	
1	.053a	.003	020	3.118	

Tabel 1 Summary

a. Predictors: (Constant), KERJASAMA

Figure 1 presents the degree of closeness of relationships between variables. R rate of 0.053 (a) indicates that the correlation / relationship between quality of work and quality of work is strong. To know the effect of cooperation with the quality of work can be seen in the summary table r square column. This means that the effect of cooperation (X) on the quality of work (Y) = 0.3% So the variant that occurs in the cooperation variable is 0.3% is determined by cooperation and the remaining 100% - 0.3% = 99.7% is determined by other variables not included in research variables. Shows that the influence of employee cooperation on the quality of work At the Office of Family Planning and Prosperous Family in Wajo District positive and significant. Based on these results indicate that the hypothesis that there is influence between employee cooperation on the quality of work At the Office of Family of work At the Office of Family of work At the Office of Family planning and Prosperous Family in Wajo District positive and significant. Based on these results indicate that the hypothesis that there is influence between employee cooperation on the quality of work At the Office of Family of work At the Office of Family Planning and Prosperous Family in Wajo Regency accepted.

ANOVA (Analysis Of Variance) is used to determine the level of significance or linerity of the regression. Determined by sig test criteria. provided that if sig value> 0.05 then regression model is linear but if sig value < 0.05 then not linear.

Table 2 Anova

	Model	Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	1.219	1	1.219	.125	.725a
	Residual	427.760	44	9.722		
	Total	428.978	45			

a. Predictors: (Constant), Cooperation

b. Dependent Variable: Work Quality

Table 2 is conducted to determine the level of significance or linearity of the regression that aims to see whether together independent variables affect the dependent variable or not. By sig test with provision if Sig Value. <0.05, then the regression model is linear, and vice versa. Based on the above table obtained sig = 0.725 which means> value of α (0.05), thus the model of regression equation based on research data is not significant meaning, linear regression model does not meet the criteria of linearity. Next we move to the Coefesien table. From table 3 compile the Regression Model Equation by looking at the values in the Coefficient B column with the coefficients of the available variables.

		Unstandardized Coefficients		Standardized Coefficients		
Mod	lel	В	Std. Error	Beta	Т	Sig.
1	(Constant)	53.844	6.047		8.904	.000
	Cooperation	.046	.129	.053	.354	.725

a. Dependent Variable: Work Quality

Based on Coefficients table (a), shows the regression equation formed is Y = 53.844 + 0.046X. From the equation shows that each addition of value of employee cooperation as much as 1 point then the value of Quality of work will increase by 53.844. $\mathring{Y} = a + bX$. With the value of β 1 in the Constant column of 53.844 which means that H0 Accepted, on a fetch basis.

4.0 Conclusion

Cooperation of employees of Family Planning Office and Prosperous Family Wajo Regency in general and spread in the category of Good with a percentage of 71.71%. while the quality of employees of the Office of Family Planning and Prosperous Family Wajo Regency in general and have it in the category of Good with a percentage of 74.64%. in general the cooperation is positively and significantly associated with 0.725 with the quality of work, and the relationship is including strong relationship, the magnitude of the effect of cooperation (X) on the quality of work (Y) = 0.003% is determined by the cooperation variable 0.003% = 99.997% and the rest is not included in research variables. regression equation model based on this research data is not significant meaning, linear regression model fulfill the linearity criterion From equation show that every addition of value of X1 point then value Y will increase equal to 53.844 $\mathring{Y} = \beta 0 + \beta 1X$

REFERENCES

- Anderson, C. (1997) 'Values-based management', The Academy of Management Executive. Academy of Management, 11(4), pp. 25–46.
- Archer, M. S. (2000) Being human: The problem of agency. Cambridge University Press. Banfield, P., Kay, R. and Royles, D. (2018) Introduction to human resource management. Oxford University Press.
- Niño, A., Kissil, K. and Davey, M. P. (2016) 'Strategies Used by Foreign-Born Family Therapists to Connect Across Cultural Differences: A Thematic Analysis', Journal of marital and family therapy. Wiley Online Library, 42(1), pp. 123–138.
- Nussbaum, M. and Sen, A. (1993) The quality of life. Oxford University Press.
- Pike, B. (2017) 'Mergers: What Ethical Leaders Can Do To Help Ensure Success', The Siegel Institute Journal of Applied Ethics, 4(1), p. 1.
- Wibisono, C. (2017) 'Benediction Contribution towards Job Performance through Quality Work Employees at the University of Batam, Indonesia', Review of European Studies, 9(2), p. 179.