



[JDM] Editor Decision



Eksternal

Kotak Masuk



Angga Pand... 9/10/2019



kepada saya ▾

Resekiani Mas Bakar:

We have reached a decision regarding your submission to **Jurnal Dinamika Manajemen**, "SWTICHING EXPRESSION OR EMOTION: EMOTIONAL LABOR STRATEGY ON NEGATIVE WORD OF MOUTH, MEDIATED BY CUSTOMER SATISFACTION".

Our decision is to: Revision Required

Angga Pandu Wijaya
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[JDM] Copyediting

Review Request

Kotak Masuk



Angga Pand... 27/11/2019

kepada saya ▾



Resekiani Mas Bakar:

Your submission "SWTICHING
EXPRESSION OR EMOTION: EMOTIONAL
LABOR STRATEGY
ON NEGATIVE WORD OF MOUTH,
MEDIATED BY CUSTOMER SATISFACTION"
for **Jurnal
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6. When completed, upload the file in Step 2.
7. Click on METADATA to check indexing information for completeness and accuracy.
8. Send the COMPLETE email to the editor and copyeditor.





[JDM] Copyediting

Review

Acknowledgement



Kotak Masuk



Angga Pan... 23/12/2019



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Resekiani Mas Bakar:

Thank you for reviewing the copyediting of your manuscript, "SWTICHING EXPRESSION OR EMOTION: EMOTIONAL LABOR STRATEGY ON NEGATIVE WORD OF MOUTH, MEDIATED BY CUSTOMER SATISFACTION," for **Jurnal Dinamika Manajemen**. We look forward to publishing this work.

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[JDM] Proofreading Request (Author)



Kotak Masuk



Angga Pand... 3/2/2020



kepada saya, Angga ▾

Resekiani Mas Bakar:

Your submission "SWTICHING
EXPRESSION OR EMOTION: EMOTIONAL
LABOR STRATEGY
ON NEGATIVE WORD OF MOUTH,
MEDIATED BY CUSTOMER SATISFACTION"
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